

## General Terms and Conditions B&B the old milk factory

Our terms and conditions apply to all users of “B&B De Oude Melkfabriek”, located at Dorpsstraat 48a, 5556 VL, Borkel en Schaft.

By entering into the booking agreement, these general terms and conditions come into effect.

### General

- Reservations can only be made by persons who have a permanent residence have a place of residence and are at least 18 years or older.
- We are not liable for damage, loss or theft of property belonging to our guests.
- In the event of disputes, (legal) costs will be borne by guests; this also applies to risks withrelating to a stay. Our administration is decisive, unless guests indicate otherwise demonstrate.
- Damage to and loss of our movable and immovable property accommodation must be reported to us immediately by guests and if necessary/desirable to be reimbursed.
- In case of violation of these general terms and conditions, failure to follow instructions, domestic regulations and in case of inappropriate behavior, we can deny guests access with immediate effect deny and/or refuse our accommodation, without further notice and explanation reasons and without refund of accommodation costs.
- Pieter and Corrie Beks-Huizinga are the owners and managers of B&B de Oude dairy factory, hereinafter referred to as owner. The owner can be replaced.

### Reservation and confirmation

- The rental agreement can be made verbally, by telephone, in writing or by e-mail.
- After receiving your reservation request, B&B the old dairy factory/or the booking portal will send a confirmation by email. Our reservation confirmation refers to the general terms and conditions.

### Payment

- The accommodation costs must be paid in advance. cash, debit card or credit cardare met. (see further cancellation)

### Cancellation

- If guests are unexpectedly unable to fulfill the reservation agreement, please report this as soon as possible, so that the room that has become available can be given to others.

#### **If you cancel an individual reservation, the following fees apply:**

- Cancellation up to 7 days before the start date is free of charge.
- In case of cancellation from 7 days before the start date, 25% of the booking amount is charged owed.
- In case of cancellation from 2 days before the start date, 100% of the booking amount will be charged owed.
- The booking amount must be transferred to (IBAN) NL ABNA 0106 4036 56 stating: room name and date of stay.
- If you have not booked directly with us, the cancellation policy applies relevant portal.

#### **If you cancel a group booking (from 2 rooms), the following fees apply:**

- Cancellation up to 14 days before arrival is free of charge.
- 50% is due up to 7 days before arrival.
- After that, 100% is charged.

## **House rules.**

### **Arrival and departure**

- Valid identification must be shown if asked upon arrival.
- Check-in on the day of arrival is possible from 4:00 PM to 8:00 PM. Check out on the day of departure until 11:00 am.
- No refund will be made in the event of early departure.

### **Breakfast**

- Breakfast is served between 8:00 AM and 10:00 AM.
- The above times may be deviated from in consultation.

### **Your stay**

- Children from 8 years old welcome, younger children are not allowed.
- Smoking is not permitted inside. Smoking is allowed in the garden, provided other guests so that they experience no inconvenience.
- It is not allowed to use the stove and dishwasher in the general kitchen.
- Open fire is not permitted indoors.
- Pets are not allowed.
- Use of the B&B by third parties is not permitted.
- Noise pollution, especially between 10 p.m. and 7 a.m., must be prevented. Radios and televisions should not be a nuisance to others.
- The use of BBQs in the garden is not permitted.
- Please dispose of waste in the appropriate bins.

## **We wish you a pleasant stay in our B&B!**

Pieter, Corrie en Willem.